

## Other Helpful Services & Numbers

### Kerr County

(830) 732-2200

### Commissioner's Court

(830) 732-2211

### City of Kerrville (City Hall)

(830) 257-8000

### City of Ingram

(830) 367-5115

### KPUB (Electricity)

(830) 257-3050

### ATMOS Energy

(888) 286-6700

### Kerrville ISD

(830) 257-2200

### Ingram ISD

(830) 367-5517

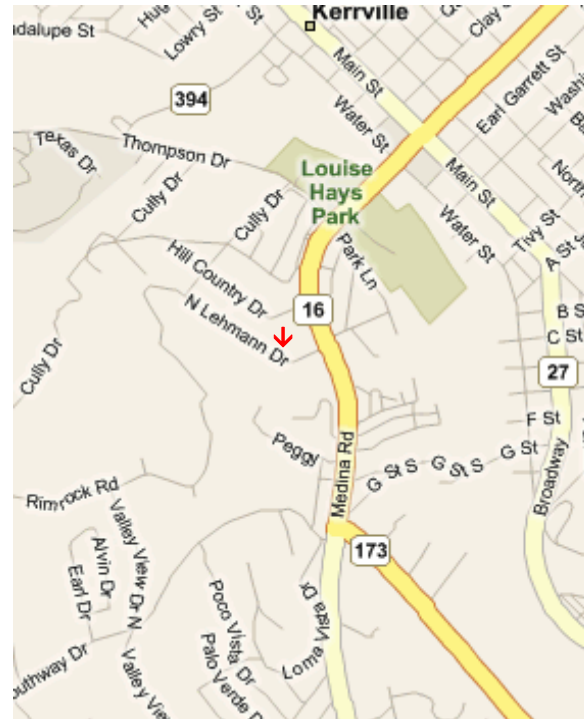
### Hunt ISD

(830) 238-4893

### Center Point ISD

(830) 634-2171

125 Lehmann Dr. Ste. 100  
Kerrville, TX 78028  
Phone: (830) 896-5445  
Fax: (830) 257-2621



Visit us online at  
[www.ugra.org](http://www.ugra.org)

Business Hours  
Monday - Friday  
8:00am - 5:00pm

## Who Do I Call?



### Information Regarding:

- Guadalupe River
- Water Testing
- Water Conservation
- Water Wells
- Septic Tanks
- Solid Waste
- Floodplain
- Pollution

## FREQUENTLY ASKED QUESTIONS

### **Who do I call to have my water tested?**

UGRA  
(830) 896-5445

### **Who do I call for questions or concerns regarding water wells?**

Headwaters GCD  
(830) 896-4110

### **Who do I call to find out more about my drinking water?**

UGRA  
(830) 896-5445

### **Who do I call if I see pollution in the river?**

UGRA  
(830) 896-5445

### **Who do I call with questions or concerns regarding septic tanks?**

Kerr County Environmental Health  
(830) 896-9020

### **Who do I call about pumping water from the river?**

South Texas Water Master  
(800) 733-2733

### **Who do I call with questions regarding public water systems?**

TCEQ—Public Drinking Water Section  
(512) 239-4691

### **Who do I call if I have questions regarding water conservation?**

UGRA  
(830) 896-5445

Headwaters GCD  
(830) 896-4110

Riverside Nature Center  
(830) 257-4837

City of Kerrville  
(830) 257-8000

### **Who do I call to get a permit to work in the floodplain?**

City of Kerrville  
Floodplain Administration  
(830) 792-8329

If outside the city limits call  
Kerr County Road and Bridge  
(830) 257-2993

### **Who do I call with questions about canoeing or kayaking on the river?**

UGRA  
(830) 896-5445

### **Who do I call if I want to volunteer to pick up trash in or along the river?**

UGRA  
(830) 896-5445

### **Who do I call if I see oil or gasoline in the river or creeks?**

UGRA  
(830) 896-5445

Texas Emergency Spill Reporting  
(800) 832-8224

### **Who do I call to report illegal dumping (household trash, sofas, paint, etc)?**

Kerr County Environmental Health  
(830) 896-9020

### **Who do I call to see if it is okay to swim in the river?**

UGRA  
(830) 896-5445

### **Please feel free to contact UGRA with any concerns or visit us online to find out about upcoming projects or plans.**

(830) 896-5445  
[www.ugra.org](http://www.ugra.org)